**Artashes Filoya**

**SOFTWARE QA TESTER**

**Summary**

* Hands-on experience in black box testing of Mobile and Web applications
* Knowledge of SDLC and STLC, SQA Methodology and tools
* Develop solid QA documentation based on the analysis of business and technical specifications
* Document software defects using various bug tracking systems and report defects to software developers
* Excellent analytical, problem solving, and decision-making skills with an ability to manage activities in a fast paced team environment
* SQA career minded
* US Green card holder

**Technical skills:**

Operating Systems : Windows 8/7/Vista/XP, Mac OSX

Mobile Platforms : iOS, Android OS, Windows Phone

Programming : HTML, CSS, JavaScript, SQL

Database : Oracle, MySQL

Test Automation : Selenium Webdriver

Web Testing Tools : Firebug, XPath, DOM Inspector, RegEx Tester

Networking : TCP/IP, FTP, HTTP, Internet, Intranet

Virtualization : VMware Server, Oracle VirtualBox

Bug Tracking : Jira, Bugzilla

Browsers : MS Internet Explorer, Mozilla Firefox, Chrome, Safari, Opera

Applications : MS Office, Google Docs

**WORK EXPERIENCE:**

**04/14 – Present Software QA Tester, ETherapi, San Francisco, CA**

* Testing tele-medicine web application
* Participating in scrum meetings on daily basis
* Design Test Cases. Create Test scenarios. Review the Test Cases (TC). Prepare test data.
* Keep track of the new requirements. Suggesting improvements.
* Perform functional testing, regression testing.
* Report bugs, track defects, resolve issues with the developers.
* Participate in software walk through.
* Manage testing environment.
* Perform database testing using SQL.
* Verify content and structure of all Testing documents and reports.
* Produce test evaluation reports.
* Provide support to team members.
* Design and evaluate Test plans

**04/12 – 03/14 Software QA Tester, Memocast, Los Gatos, CA**

**Project mLive**

* Tested an iOS application that allows customers to watch, capture, edit, upload, and share videos as well as provide real-time comments and post them to social network
* Participated in walkthrough meetings and performed exploratory testing to identify main features, and core functionalities and create app’s map
* Worked with other testers for test plan development and wrote test cases based on user stories
* Created and executed test cases for new features (Post Video on Facebook, Reply with Video) based on a backlog prior the new build release
* Performed Usability Testing (overall compliance of UI elements, layouts, navigation, accessibility of menu items, screen size, problems related to scrolling, text selection, back button, etc.)
* Conducted Functional Testing (Following User, Ignoring User, Updating Friend and All Videos lists/maps)
* Conducted compatibility testing for iOS (6.0, 7.0) and (iPhone4/5 and iPad)
* Tested application behavior under various interruptions: battery strength level, incoming calls, SMS, video calls
* Assisted to team members in installation of a new build version on their devices
* Performed Regression testing for every new build performing sanity testing for assigned functional areas
* Analyzed software defects, prepared and submitted bug reports into Bugzilla
* Participated in regular QA team meetings to discuss assignments, procedures and road blocks

**Project Memocast**

* Tested web-based application International Movies Portal (video content collection with subtitles such as movies, TV series, cartoons, sporting events, tutorials, etc.) providing video-on-demand streaming services based on subscription level
* Analyzed business requirements and suggested improvements to the product features
* Executed ad hoc and structured tests at all the stages of software development life cycle
* Developed test cases for functional and regression testing of the application
* Tested implementation of social networking features: blog, forum, instant messaging, etc
* Encoded video content into H.264/MPEG-4 AVC format using x264 encoder for testing uploaded video format compatibility
* Participated in cross-browser (MSIE, Firefox, Chrome, Safari) and cross-platform (Windows 8/7/Vista) testing in virtual machine (VMware) environment
* Performed Video Quality Testing (Screen, Display, Picture), Resolution, FPS, CODEC (Codec name, Compression ratio, bits/pix per frame), Bitrate, Colordepth, Audio/Video synchronization, Video Quality (HD, SD), Voice distortion, etc.
* Analyzed software failures, made them reproducible, reported bugs via Bugzilla application
  1. **Project Manager, Saulnier Hardwood Floors, Swampscott, MA**
* Managed construction/renovation projects from estimation through closure
* Held primary responsibility for achievement of cost, schedule and quality objectives
* Coordinated shipping and construction schedules
* Maintained, facilitated and coordinated communication with customers and vendors during project implementation and completion
* Kept track of all expenditures and conducted budget reviews

**EDUCATION AND TRAINING:**

* 2013 Mobile Applications Testing, Portnov Computer School, Los Altos, CA
* Software Quality Assurance, Portnov Computer School, Los Altos, CA
* 2009 Bachelor of Art in Advertising, Tver State University, Tver, Russia